



Curriculum Vitae

Samir Loumachi

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PERSONAL STATEMENT

Working successfully, to me, is about being able to work in a team environment in a calm but efficient manner. My goal is to give customers a positive experience that is truly unique and special to the company name within the community. Further to this, I believe listening to customers and showing them all choices available will enable successful and long-lasting relationships between the company and customers. I understand loyal customers that stay satisfied in their service keep the company name and image positive. I am currently studying full-time at UCOL for a Bachelor in ICT and also representing Palmerston North as a Youth MP meaning I am looking for a part-time role during weekday evenings and/or weekends however I have the ability to work full days on Wednesday, Thursday or Friday with the flexibility at UCOL.

KEY SKILLS

- **Communication Skills** – An active listener and skilled explaining technical terms with ease. Experience in customer support for an online streaming service for speedway events at the Robertson Holden Speedway under the Managing Director in EventTech (VideoHUB) and McDonalds.
- **Client Service** – Identification of customer's needs, and offering the most efficient and high quality items and services to meet their needs.
- **Independency** – Proven ability of self-management when left alone, previous ability largely from working for experience under Chris from EventTech. During work at McDonalds, contributing in any state I am in with a positive and hardworking attitude.
- **Computer Skills** – Natural ability to use computers and get work done effectively on them. Confidence and experience in all of the Microsoft Office suite and other Microsoft products. Basic HTML/CSS analysis skills. Can effectively find and fix basic computer faults within the operating system level. Passionate about speeding up business workflow with the use of technology. Fast/accurate typing skills with an average for reading and typing of 90wpm.

EMPLOYMENT HISTORY

McDonalds NZ (Rangitikei Street) (Crew Member) [2015 - 2016]

- Working effectively in various positions throughout the restaurant
- Dealing with customers, and treating them with the highest level of respect
- Dealing with last minute call-outs to work, being able to adapt to work at different times

EventTech (VideoHUB) (Casual/Seasonal Assistant) [2011 – 2016]

- Dealing with last minute call-outs to work, being able to adapt to work at different times.
- Working with key people in very high roles including the Manager of Robertson Holden Speedway, to ensure sponsor messages and speedway cameras are mixed and presented professionally for the big screen.
- Thinking outside the square to contribute ideas for improving workflow at crew meetings.

PMP Distribution NZ (Advertisement Delivery) [2012 – 2014]

QUALIFICATIONS AND TRAINING

Currently studying 1st Year in Bachelor of ICT (Applied) at UCOL, Palmerston North

Occupational Health and Safety (NCEA Level 3)

- US 17592 - Identify the causes of back injury and methods to prevent back injuries in the workplace
- US 17594 - Demonstrate knowledge of hearing conservation in the workplace
- US 17602 - Apply hazard identification and risk assessment procedures in the workplace

Driver's License (Restricted)

2016

NCEA Level 3

Freyberg High School,

2015 - 2016

- 100% Achievement in all available Media standards at Achieved, Merit or Excellence
- Subjects passed: Media Production, English, Computer Science, Maths

NCEA Level 2

Freyberg High School,

2014 - 2015

- 100% Achievement in all available Media standards at Achieved, Merit or Excellence
- Subjects passed: Media Production, English, Economics, Computer Science

NCEA Level 1

Palmerston North Boys' High School,

2011 - 2014

- Merit Endorsed.
- 100% Achievement in all available English standards at Achieved, Merit or Excellence
- Subjects passed: Economics, English, French, Geography, Mathematics, Science

INTERESTS

- Self-taught Education (Online and Books)
- General Computing and Computer Science
- Electronic Music
- Radio and Live DJing
- Website Design
- Cultural Diversity
- Community Groups including Palmerston North Linux Group and Church Youth Groups

REFEREES

Academic

Paul Jorgensen

Cornerstone (Teacher and Computer Helper)
Palmerston North
paul.jorgensen@cornerstone.ac.nz

Helen Green

Freyberg High School (Careers Counsellor)
Freyberg St
Palmerston North
0272755754
careers@freyberg.ac.nz

Work

Chris Morton

EventTech (VideoHUB) – Managing Director
0800 356 656
chris@event-tech.co.nz

Tama Tanerau

McDonalds Rangitikei St – Restaurant Manager
02102518552

Personal/Community

Deon Knox

PNCC YouthSpace Team Leader
Cnr George St & Coleman Mall
0275090271
deon.knox@pncc.govt.nz

Dean Olsen

LifeChurch Pastor
590 Featherston St
0272282047
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